

Wireless LAN Modbus Gateway

# SMG-5400 User Manual

Version 1.7

Sollae Systems

<https://www.ezTCP.com>



This symbol, found on your product or on its packaging, indicates that this product should not be treated as household waste when you wish to dispose of it. Instead, it should be handed over to an applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences to the environment and human health, which could otherwise be caused by inappropriate disposal of this product. The recycling of materials will help to conserve natural resources. For more detailed information about the recycling of this product, please contact your local city office, household waste disposal service or the retail store where you purchased this product.

\* This equipment obtained certification by using 1.5M serial cable.

Note:

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

## Contents

<b>1 Modbus Overview .....</b>	<b>- 4 -</b>
1.1 Modbus .....	- 4 -
1.2 Modbus Gateway .....	- 5 -
<b>2 Product Overview .....</b>	<b>- 6 -</b>
2.1 Product Overview .....	- 6 -
2.2 Features .....	- 6 -
2.3 Specification .....	- 6 -
2.4 Interface .....	- 8 -
2.4.1 Power .....	- 8 -
2.4.2 RP-SMA Connector .....	- 9 -
2.4.3 Serial Port .....	- 9 -
2.4.4 LED .....	- 11 -
2.4.5 Function Button .....	- 11 -
2.4.6 Setup Port .....	- 11 -
<b>3 Preparation .....</b>	<b>- 12 -</b>
3.1 Installing the Setting Tool .....	- 12 -
3.2 Connecting a Product .....	- 12 -
3.3 Searching Devices .....	- 12 -
3.4 Logging in .....	- 12 -
<b>4 Settings .....</b>	<b>- 13 -</b>
4.1 Wireless LAN .....	- 13 -
4.1.1 Infrastructure .....	- 13 -
4.1.2 Soft AP .....	- 14 -
4.1.3 Advanced Settings .....	- 15 -
4.2 IP Address .....	- 16 -
4.2.1 Obtain an IP address automatically.....	- 16 -
4.2.2 Use a static IP address.....	- 17 -
4.3 General .....	- 18 -
4.3.1 Comment .....	- 18 -
4.3.2 Transmission Mode .....	- 18 -
4.3.3 Baudrate (unit: bps) .....	- 18 -
4.3.4 Serial .....	- 19 -
4.3.5 Modbus .....	- 19 -
4.3.6 TCP .....	- 20 -
4.4 Security .....	- 22 -
4.4.1 Password .....	- 22 -
4.4.2 Certificate .....	- 22 -
4.4.3 spFinder .....	- 22 -
4.4.4 Client ID .....	- 23 -

<b>5 Management .....</b>	<b>- 24 -</b>
5.1 Checking Status .....	- 24 -
5.1.1 Product Information .....	- 24 -
5.1.2 Communication Status .....	- 25 -
5.1.3 Timeout .....	- 26 -
5.1.4 Copy status .....	- 26 -
5.2 Firmware Upgrade .....	- 27 -
5.2.1 Automatic Online Upgrade.....	- 27 -
5.2.2 Manual Upgradde .....	- 28 -
5.3 Console .....	- 29 -
5.3.1 Output Tab .....	- 29 -
5.3.2 FW Log Tab .....	- 30 -
5.3.3 Timeout .....	- 30 -
5.4 Export/Import Setting Values .....	- 30 -
5.5 Reboot a Product .....	- 31 -
5.6 Factory Reset .....	- 31 -
<b>6 Technical Support and Warranty .....</b>	<b>- 32 -</b>
6.1 Technical Support .....	- 32 -
6.2 Warranty .....	- 32 -
6.2.1 Free Repair Services .....	- 32 -
6.2.2 Charged Repair Services.....	- 32 -
<b>7 Precaution and Exemption from Liability .....</b>	<b>- 33 -</b>
7.1 Precaution .....	- 33 -
7.2 Exemption from Liability .....	- 34 -
7.2.1 English version .....	- 34 -
7.2.2 French version .....	- 35 -
<b>8 Revision History .....</b>	<b>- 37 -</b>

# 1 Modbus Overview

## 1.1 Modbus

Modbus is a serial communications protocol originally published by Modicon (now Schneider Electric) in 1979 for use with its programmable logic controller (PLCs). As a matter of fact, Modbus has become a standard communication protocol.

Modbus serial line protocol is a master-slave protocol that a master communicates with one or more slaves. A master sends Modbus queries to slaves and slaves send responses to the master.

There are two transmission modes in Modbus serial line protocol and those are RTU and ASCII. Comparisons of those two modes are as follows:

Division	Modbus/RTU	Modbus/ASCII
Basic	Commonly used More efficient than ASCII mode	Less efficient than RTU mode Used when the timer-related requirements of the RTU mode cannot be met
Coding System	8-bit binary	Hexadecimal, ASCII characters
Bits per Byte	1 start bit 8 data bits, LSB sent first 1 parity bit (or no parity bit) 1 stop bit (or 2 bits with no parity)	1 start bit 7 data bits, LSB sent first 1 parity bit (or no parity bit) 1 stop bit (or 2 bits with no parity)
Message	Use time intervals	Use ASCII characters
Framing	char interval $\leq$ 1.5 char frame interval $\geq$ 3.5 frame	Start – 0x3A (':') End – 0x0D0A (CR+LF) char interval $\leq$ 1 second
Frame Checking Filed	CRC	LRC
Frame description	Slave Address (1) Function Code (1) Data (0 ~ 252) CRC (2)	Start (1) Slave Address (2) Function Code (2) Data (0 ~ 504) LRC (2) End (2)

Table 1-1 Comparisons of Modbus/RTU and Modbus/ASCII

With the evolution of networks, the demand for network communications of industrial equipment has also increased. As a result, a network version became a necessity for the Modbus protocol, the TCP/IP version called Modbus/TCP is released.

## 1.2 Modbus Gateway

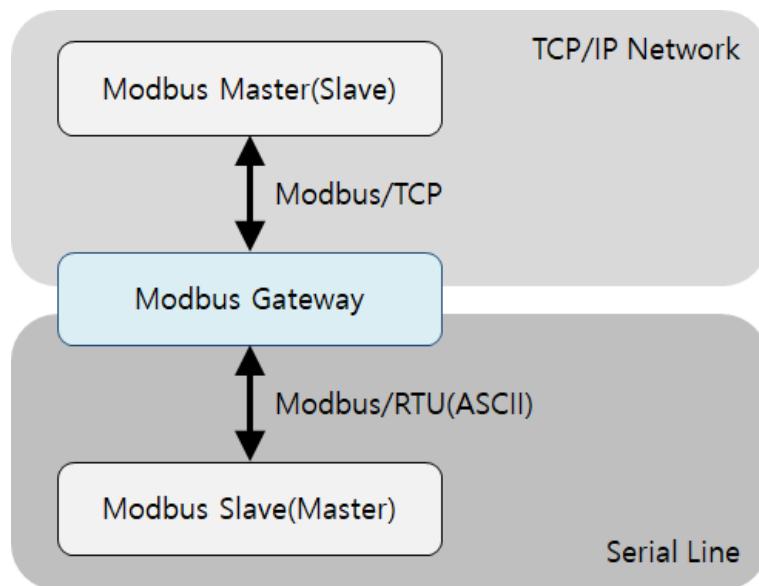


Figure 1-1 Modbus Gateway

Devices that use Modbus/TCP cannot directly communicate with devices that use serial line Modbus protocols. Because not only the physical interfaces are different but also the protocols are not compatible. To facilitate communication between the two devices, an additional device is required to route the Modbus data from each device. The device that performs this role is known as a Modbus Gateway.

## 2 Product Overview

### 2.1 Product Overview

SMG-5400 is an industrial Modbus Gateway that converts and routes Modbus data between the serial line and Modbus/TCP. This can help communicate between Modbus master (or slave) of serial line and Modbus slave (or master) of network.

SMG-5400 provides IEEE802.11b/g wireless LAN and a universal serial port which can be selected to RS232, RS422 or RS485.

### 2.2 Features

- Wireless LAN Modbus Gateway
- IEEE 802.11b/g 2.4GHz wireless LAN
- A universal serial port which can be selected to RS232, RS422 or RS485
- Support multiple TCP connection (Max. 4 channels)
- Self-developed TCP/IP stack
- RP-SMA connector for an external antenna

### 2.3 Specification

Serial Physical Interface	
Serial Interface	RS232 – RXD, TXD, GND, RTS, CTS RS422/RS485 – TX+, TX-, RX+, RX-, GND with embedded 3.9K biasing resistors TRX+, TRX-, GND with embedded 3.9K biasing resistors
Connector	9 pin D-sub male
Serial Port Property	
Baudrate	1,200 ~ 230,400bps
Data Bits	8bits, 7bits with Parity
Parity	None, Even, Odd, Mark, Space
Stop Bit	1, 2
Network Physical Interface	
Network Interface	IEEE802.11b/g Wireless LAN with RP-SMA
Software Functions	
Wireless LAN Mode	Infrastructure, Soft-AP
Protocols	IPv4/IPv6 Dual Stack TCP/UDP ICMP, DHCP, mDNS, Modbus/TCP Modbus/RTU, Modbus/ASCII WPA-PSK / WPA2-PSK, WPA-Enterprise (TLS / PEAP)
Indicators	
LED	PWR, LINK, RUN, MTX, MRX, STX, SRX

Management	
spFinder	Configuration and Monitoring Tool
Security	Password
Dimension	
Size	88.5mm x 57mm x 23mm (excluding antenna)
Weight	about 65g (excluding antenna)
Operating Environment	
Input Voltage	DC5V±0.5V
Current Consumption	typically, 210mA
Operating Temperature	-20°C ~ +60°C
Storage Temperature	-20°C ~ +60°C
Certificate	
KC	Certificate (KN 301 489-1, KN 301 489-17, KN 32, KN 35, KS X 3123:2018)
CE	RED 2014/53/EU, RoHS 2011/65/EU
FCC	FCC Part 15 Subpart C

Table 2-1 Specification

## 2.4 Interface

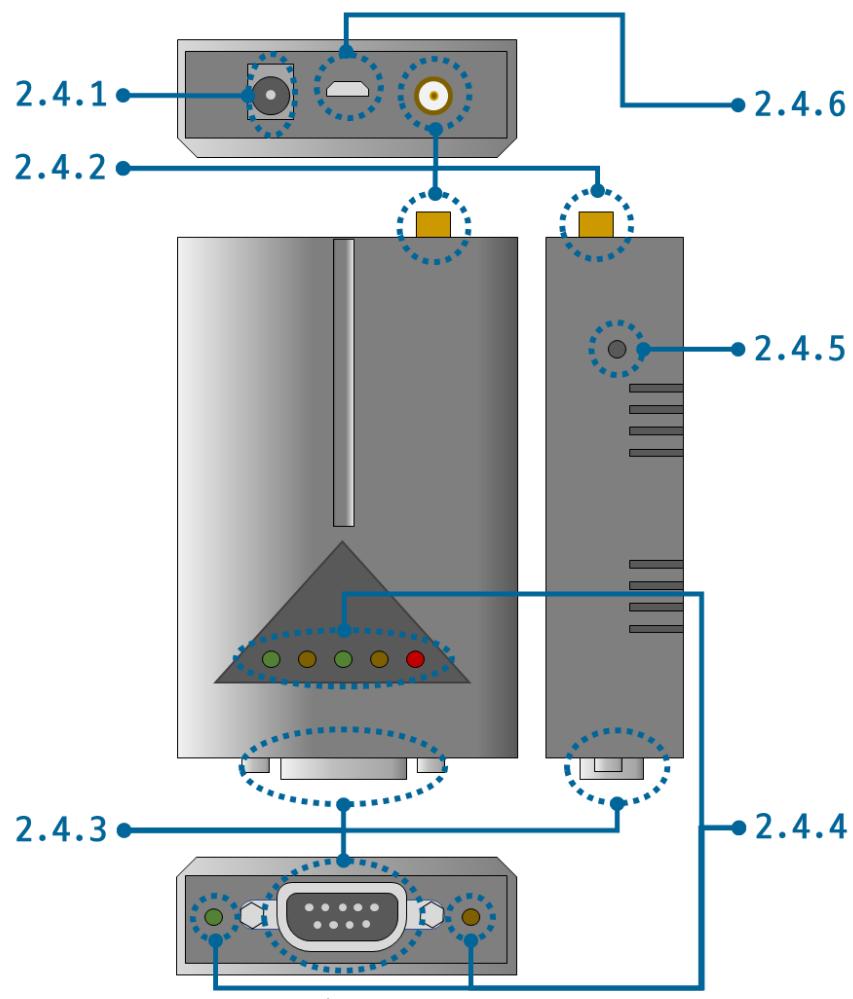


Figure 2-1 Interface

### 2.4.1 Power

SMG-5400 requires DC5V power supply whose specification is as follows:

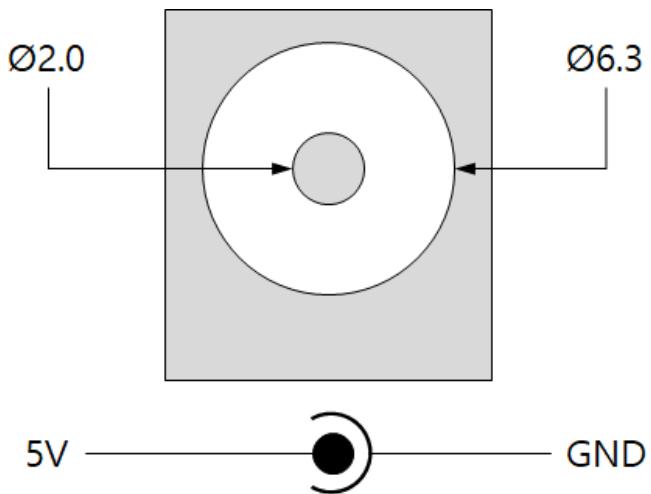


Figure 2-2 Power

### 2.4.2 RP-SMA Connector

There is an RP-SMA connector (jack) is for an external antenna.

### 2.4.3 Serial Port

SMG-5400 has D-SUB 9-pin male connector for connecting serial devices.

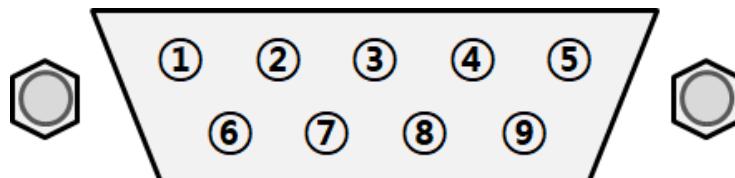


Figure 2-3 Serial Port

- Port Specification

Parameter	Value
Number	1
Type	RS232, RS422 or RS485
Baud rate	1,200 ~ 230,400 [bps]
Parity	NONE, EVEN, ODD, MARK or SPACE
Data bit	8 or 7 (7-bit is only available on using Parity)
Stop bit	1 or 2

Table 2-2 Port Specification

- RS232 Signal Lines

Number	Name	Description	Level	I/O	Wiring
1	DCD	Data Carrier Detect	RS232	In	N/A
2	RXD	Receive Data	RS232	In	Required
3	TXD	Transmit Data	RS232	Out	Required
4	DTR	Data Terminal Ready (Always Active)	RS232	Out	Optional
5	GND	Ground	Ground	-	Required
6	DSR	Data Set Ready	RS232	In	N/A
7	RTS	Request To Send	RS232	Out	Optional
8	CTS	Clear To Send	RS232	In	Optional
9	RI	Ring Indicator	RS232	In	N/A

Table 2-3 RS322 Signal Lines

- RS485 Signal Lines

Number	Name	Description	Level	I/O	Wiring
1	TRX -	Data -	RS485	In/Out	Required
5	GND	Ground	Ground	-	Required
9	TRX +	Data +	RS485	In/Out	Required

Table 2-4 RS485 Signal Lines

- RS422 Signal Lines

Number	Name	Description	Level	I/O	Wiring
1	TX -	Transmit Data -	RS422	Out	Required
3	RX -	Receive Data -	RS422	In	Required
4	RX +	Receive Data +	RS422	In	Required
5	GND	Ground	Ground	-	Required
9	TX +	Transmit Data +	RS422	Out	Required

Table 2-5 RS422 Signal Lines

☞ *Each signal line for RS422/RS485 has a 3.9KΩ built-in biasing resistor.*

#### 2.4.4 LED

LED operations according to each state are as follows:

When the supplied power is stable: PWR



When the supplied power is NOT stable: PWR



When the script is running: RUN



When the script is NOT running: RUN



When a network is not connected: LINK



When a network is connected and an IP address is NOT assigned: LINK



When a network is connected and an IP address is assigned: LINK



When a TCP connection is NOT established: MTX & MRX




When sending data to the TCP: MTX



When receiving data from the TCP: MRX



When sending data to the serial port: STX



When receiving data from the serial port: SRX



#### 2.4.5 Function Button

This button is used to implement a factory reset.

#### 2.4.6 Setup Port

This port is used for making a connection with a PC via USB cable.

## 3 Preparation

### 3.1 Installing the Setting Tool

You need a program which is called spFinder to use this product. Download the program on our web site and install it on your PC.

Functions of the spFinder are as follows:

- Searching products connected via network and USB
- Setting products
- Monitoring status of products

### 3.2 Connecting a Product

Connect a product with your PC via a USB cable.

### 3.3 Searching Devices

Run spFinder on your PC and press the [Open] button with selecting the COM port which is connected to your product. If the product is connected, the setup menu appears on the right.

### 3.4 Logging in

Before accessing the searched product, you need to log in first. The default ID and password are as follows:

Division	Default Values
ID	smg-5400
Password	smg-5400

Table 3-1 default values of ID and password

## 4 Settings

### 4.1 Wireless LAN

The first step of setting this product is the setting wireless LAN. There are two wireless LAN modes and the default is [Infrastructure].

#### 4.1.1 Infrastructure

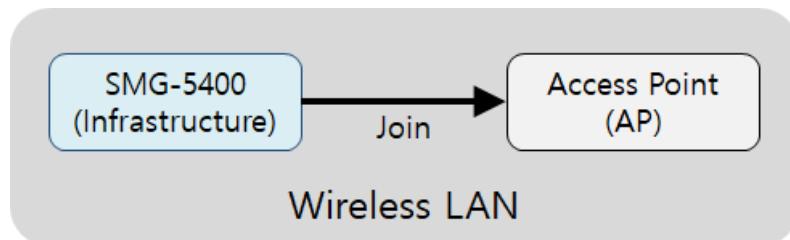


Figure 4-1 Infrastructure mode

The wireless network includes an Access Point (AP) in the infrastructure mode. Related information of the AP (SSID, shared key and etc.) is required to be set on your product to connect the product to the AP.

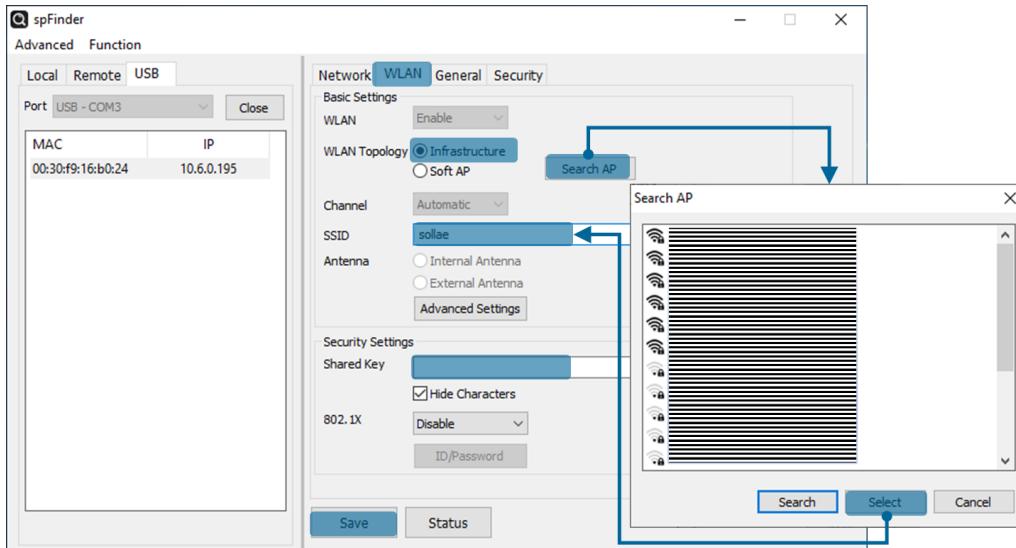


Figure 4-2 Settings of infrastructure

- Select the [WLAN Topology] to the [Infrastructure] on the [WLAN] tab.
- Choose an AP by clicking the [Search AP] button or input an SSID in the [SSID] input box.
- Input a password to the [Shared Key] input box if the AP requires a password.
- If you are using WPA-Enterprise, first select the EAP type in the [802.1X] section, and then click on the [ID/Password] button to set your ID and password.
- Click the [Save] button.

#### 4.1.2 Soft AP

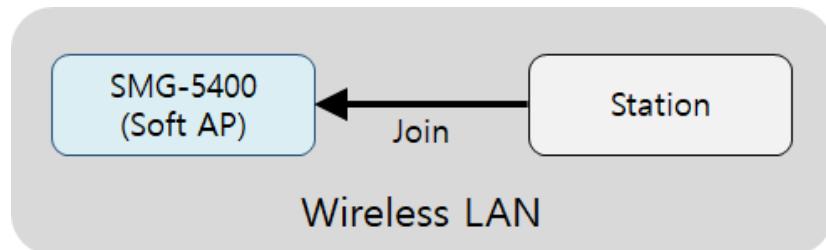


Figure 4-3 Soft AP mode

In this mode, SMG-5400 operates like an AP in order to make a connection with a wireless LAN client. The IP address of this product is fixed to 192.168.0.1 and it is not allowed to be changed. Each wireless LAN client is randomly assigned to an IP address among 192.168.0.3 to 192.168.255.254. Each client is not allowed to communicate with another client but communicates with SMG-5400.

Use this mode when there is no AP on the network or it is not possible to install an AP.

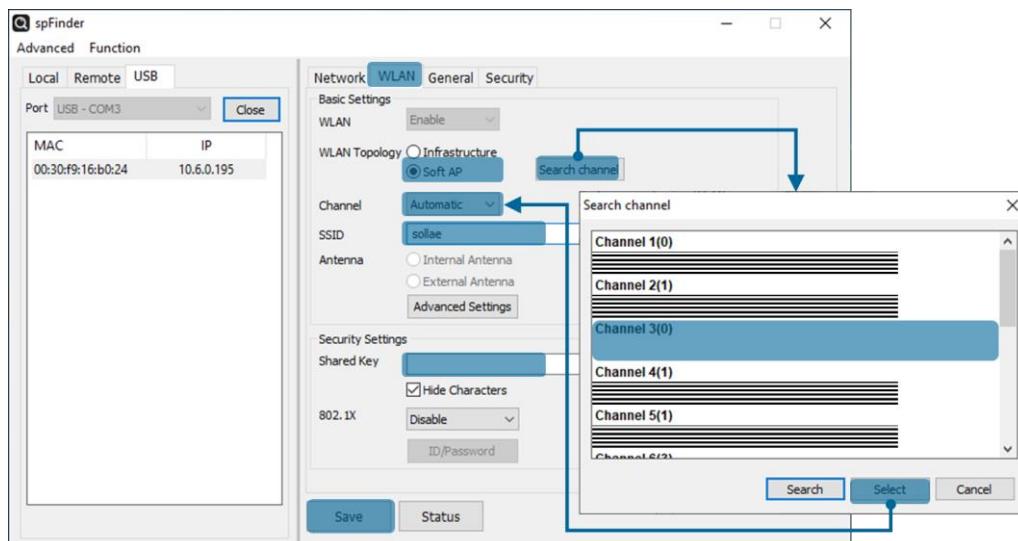


Figure 4-4 Settings of Soft AP

- Select the [WLAN Topology] to the [Soft AP] on the [WLAN] tab.
- Choose a channel which is not busy by clicking the [Search channel] button.
- Input a network name in the [SSID] box.
- Input a password in the [Shared Key] if you want to enhance the security.
- Click the [Save] button.

#### **4.1.3 Advanced Settings**

You can configure advanced settings for WLAN by clicking the [Advanced Settings] button. We recommend using the default values if you do not have any problem with it.

- **PHY Mode**

You have three options for PHY mode and those are [802.11], [802.11b] and [802.11b/g] mode.

- **Short Preamble**

Under good condition of WLAN environment, you can expect a slight improvement by enabling this option. Otherwise, you had better to disable this option.

- **Short Slot**

Using this option, you can expect some improvement in WLAN performances. If you are in bad condition of WLAN environment, you had better to disable this option.

- **CTS Protection**

Using this option, you can expect some improvement in WLAN performances under WLAN environment that both 802.11b and 11g devices are.

## 4.2 IP Address

### 4.2.1 Obtain an IP address automatically

This product can automatically obtain an IP address by DHCP. A DHCP server is required to use this.

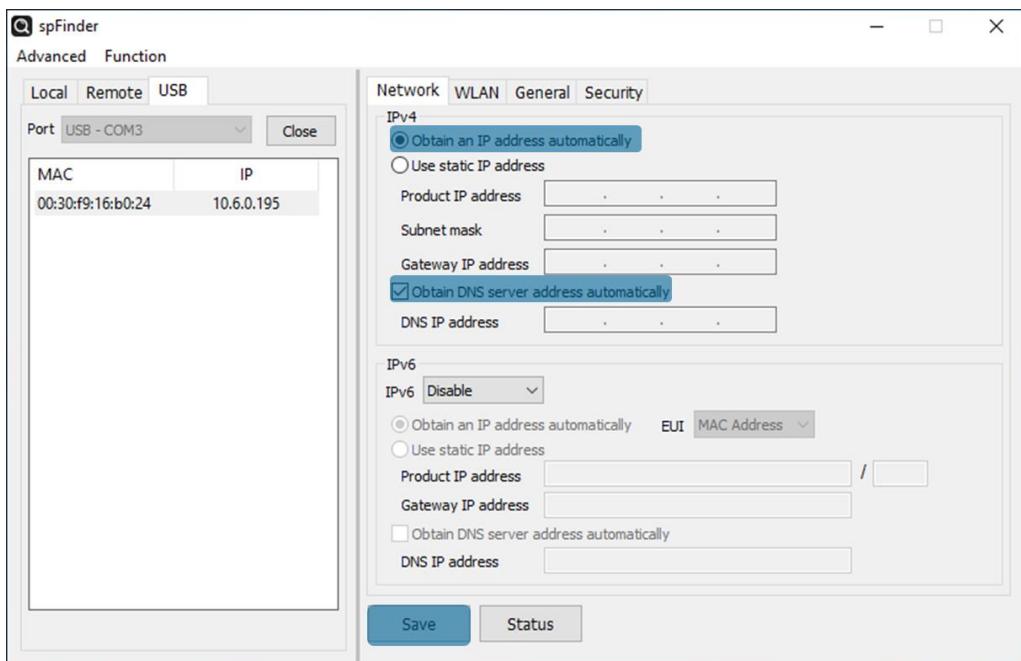


Figure 4-5 Obtain an IP address automatically

- Select the [Obtain an IP address automatically].
- Check the [Obtain DNS server address automatically] and click the [Save] button.

#### 4.2.2 Use a static IP address

You can set a static IP address to this product.

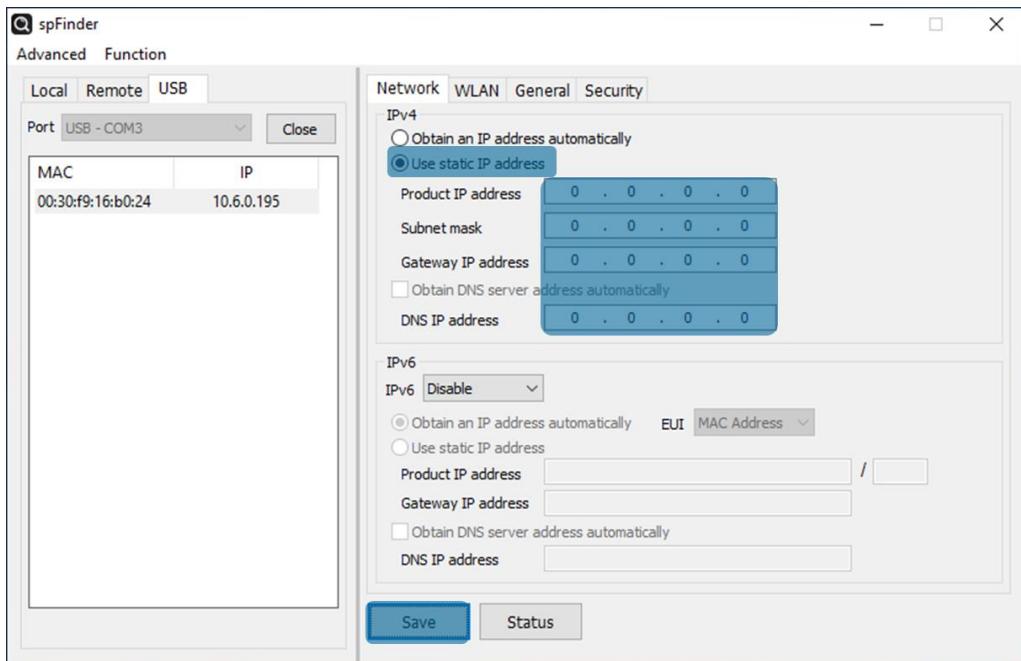


Figure 4-6 Use a static IP address

- Select the [Use static IP address].
- Set the [Local IP address], [Subnet mask], [Gateway IP address] and [DNS IP address].
- Click the [Save] button.

## 4.3 General

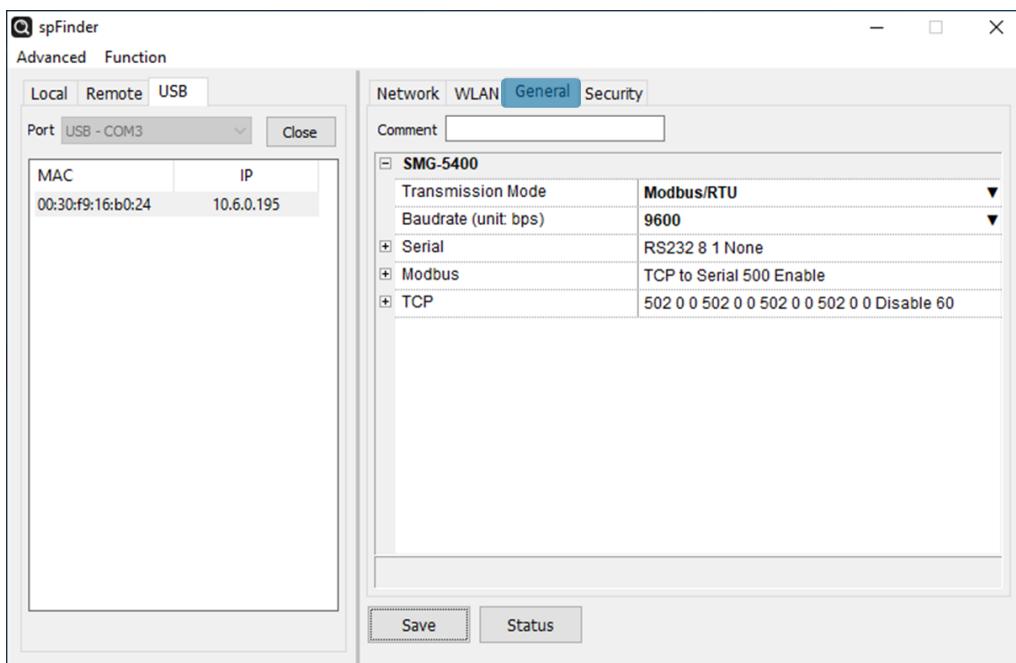


Figure 4-7 General

### 4.3.1 Comment

This setting is for storing the product description. The maximum setting size of this item is 32 bytes.

### 4.3.2 Transmission Mode

This is the setting to select the communication protocol for the serial line. It should be configured according to the protocol of the connected serial device. The default value is Modbus/RTU.

Transmission Mode	Description
Modbus/RTU	When the serial device using the Modbus/RTU protocol
Modbus/ASCII	When the serial device using the Modbus/RTU protocol
Bypass	When the serial device does not use the Modbus protocols

Table 4-1 Transmission Mode

### 4.3.3 Baudrate (unit: bps)

This setting selects a baud rate of serial port. You can select one from the list or type a baud rate. The default is 9,600bps.

#### 4.3.4 Serial

Parameter	Available Values	Default Values
Type	RS232, RS485 or RS422	RS232
Data Bits	8 or 7 (7-bit is only available on using Parity)	8
Stop Bits	1 or 2	1
Parity	None, Even, Odd, Mark or Space	None

Table 4-2 Serial

#### 4.3.5 Modbus

- Query Flow

This setting defines a direction of Modbus query. You can select TCP to Serial or Serial to TCP. The default is TCP to Serial.

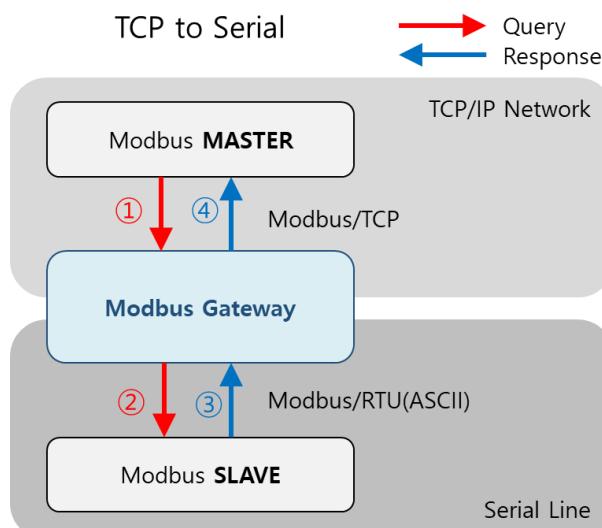


Figure 4-8 TCP to Serial

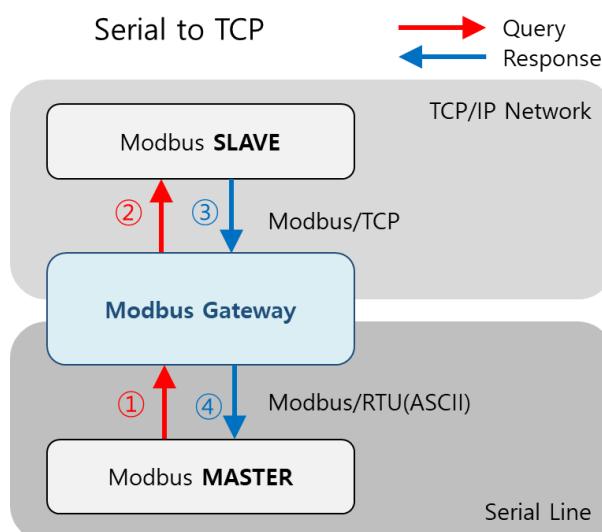


Figure 4-9 Serial to TCP

- Response Timeout (Unit: ms)

This setting defines expiration time for a Modbus query. The unit of this setting is millisecond. It can be set a number between 20 and 30,000, and the default value is 500.

- Send Gateway Exception

This setting defines to send gateway's exception data or not. When this value is Enable, gateway sends exception data. The default is Enable.

#### 4.3.6 TCP

- Connection Mode

This is the setting to configure the TCP connection mode. You can choose either TCP Server or TCP Client. The default value is TCP Server.

- Peer Address

This setting defines an IP address of TCP server to be connected. This setting is valid only if the Connection Mode is set to TCP Client.

- Port

This setting specifies the port number for TCP connections. It can be set within the range of 0 to 65,535, and the default value is 502.

- Unit ID

This setting defines the Unit ID for Modbus/TCP communication. This value can be set from 0 to 247. The default value is 0.

If this value is non-zero, the product will send only the frames whose unit ID matches this value among the query frames received from the master of the network. In addition, this value is used as unit ID when passing query frame of master received from the serial line to slave.

On the other hand, if this value is 0, the product forwards all valid query frames received from the master of the network to the slave. In addition, when passing the master's query frame received from the serial line to the slave, the slave address in the query is used as the unit ID.

- Slave Address

This setting defines the slave address used for serial line Modbus communication. This value can be set from 0 to 247. The default value is 0.

If this value is non-zero, the product will send only the frames whose slave address matches this value among the query frames received from the master of the serial line. In addition, this value is used as slave address when passing query frame of master received from network to slave.

On the other hand, if this value is 0, the product forwards all valid query frames received from the master of the serial line to the slave. In addition, when passing the master's query frame received from the network to the slave, the unit ID in the query is used as the slave address.

● **Multiple Connection**

This item enables multiple TCP connections. When this item is set to Disable, only one TCP session (TCP0) can be used. If this item is set to Enable, the rest of TCP sessions (TCP1 to 3) are activated. It means you can use 4 sessions at the same time.

● **Connection Timeout (Unit: sec)**

This setting defines expiration time for TCP connection in idle state. The idle state means there is no sent or received data on TCP. It can be set within the range of 0 to 3,600, and the default is 60. The unit is second.

## 4.4 Security

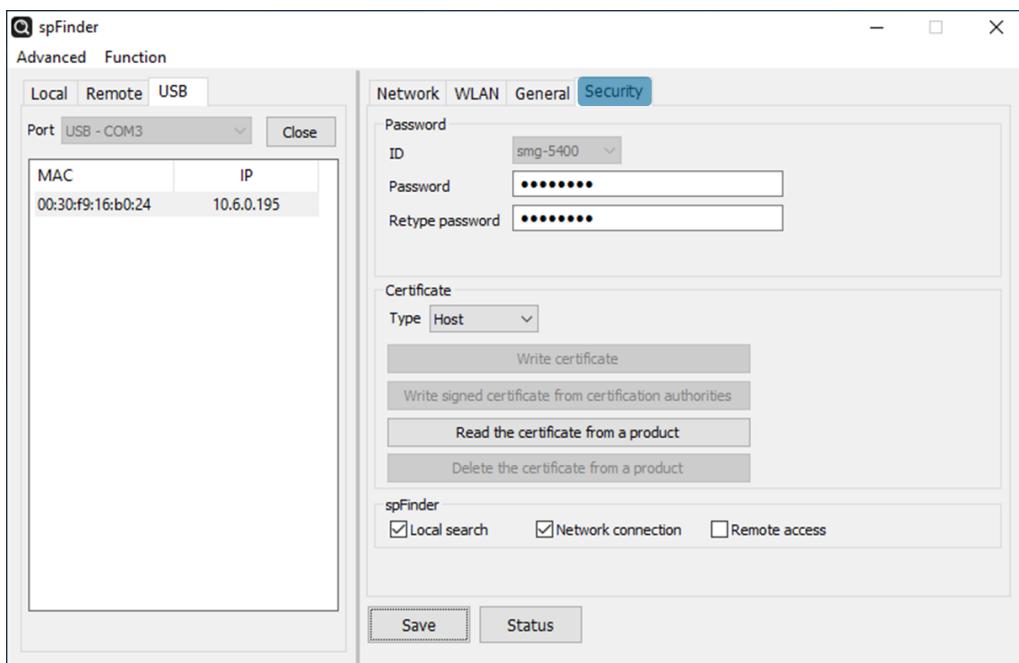


Figure 4-10 Security

### 4.4.1 Password

Both ID and password are required to access this product. Note that changing the default password to another is highly recommended for security. The password should be longer than 8 characters.

- Input a password to use to [Password] and [Confirm password].
- Click the [Save] button.

### 4.4.2 Certificate

This is NOT available for this product.

### 4.4.3 spFinder

These items are related to spFinder use.

- Local search

If this item is not checked, you will not be able to search for or connect to the product on your local network. This item can be set only when the product is connected via USB.

- Network connection

If this item is not checked, the product cannot be searched on the local network and the product cannot be connected on the local or remote network. This item can be set only when the product is connected via USB.

● Remote access

If this item is checked, the product can be connected from the remote network.  
For security, this item is unchecked by default.

#### 4.4.4 Client ID

This is NOT available for this product.

## 5 Management

### 5.1 Checking Status

This is a function to view the current status of the product. Information in the [Status] window is automatically updated every second. After searching and connecting the product with spFinder, press the [Status] button to display this window. When you open this window, the spFinder connects to the product and keeps the connection until you close the window or time out. While the connection is maintained, other hosts cannot access the product using the spFinder.

#### 5.1.1 Product Information

- Product Information Window

This area shows some major information of your product.

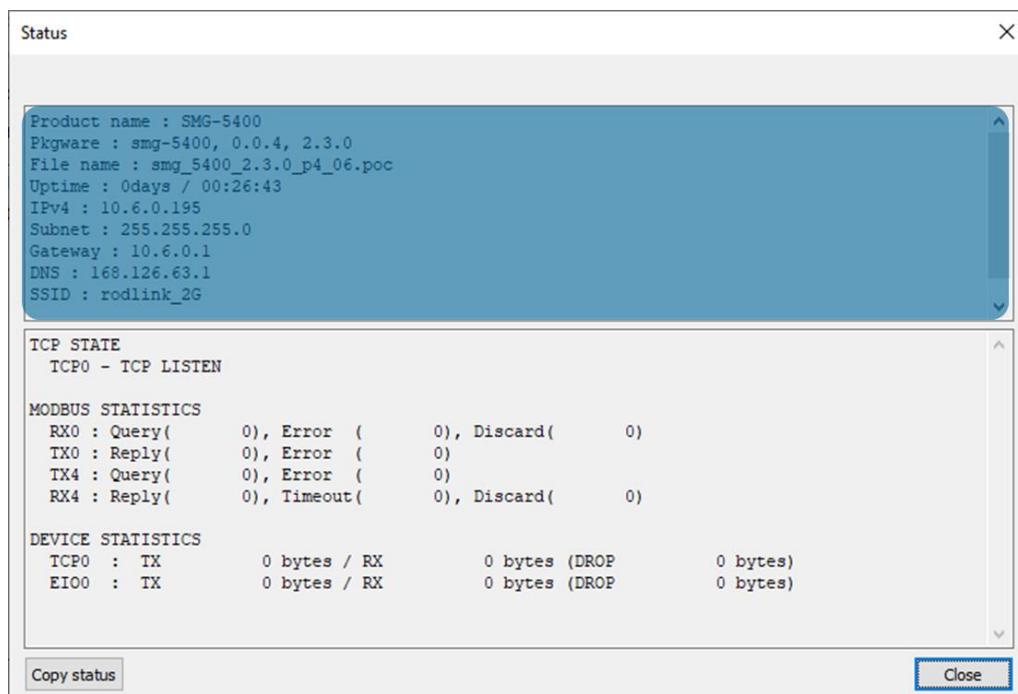


Figure 5-1 Product Information Window

- Product Information

Item	Description
Product name	Product name
Pkgware	The version of Firmware
File name	File name of Firmware
Uptime	Elapsed time since it boots up (day / hour:min:sec)
IPv4	Assigned IPv4 address
Subnet	Assigned subnet mask
Gateway	Assigned gateway IP address
DNS	Assigned DNS IP address
SSID	Configured SSID

Table 5-1 Product Information

### 5.1.2 Communication Status

- Communication Status Window

This area shows some communication status of your product. This area is refreshed every second.

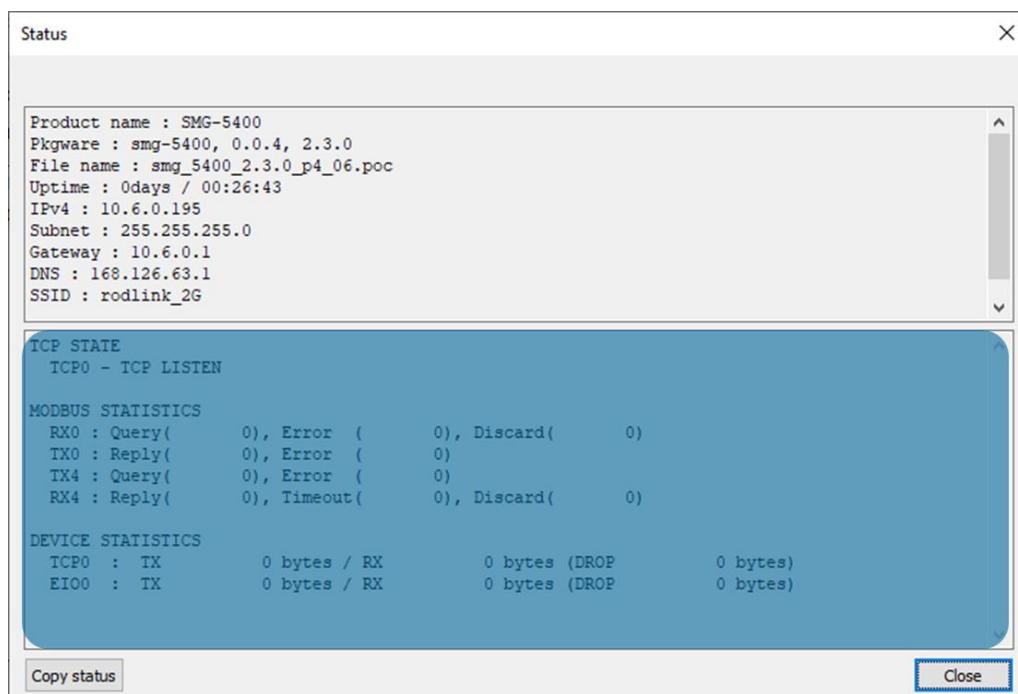


Figure 5-2 Communication Status Window

- TCP STATE

Status	Description
LISTEN	Listen
CLOSED	Disconnected
CONNECTED	Connected (IP and port of the connected host will be shown)
CONNECTING	Connecting
DISCONNECTING	Disconnecting

Table 5-2 TCP STATE

- MODBUS STATISTICS

Item	Description
RX0~3	Statistics of incoming data from the TCP
TX0~3	Statistics of outgoing data to the TCP
RX4	Statistics of incoming data from the serial
TX4	Statistics of outgoing data to the serial
Query	Valid Modbus frame count among received/transmitted queries
Error	Invalid Modbus frame count among received/transmitted queries/replies
Discard	Discarded frame count due to not being Modbus frames
Reply	Valid Modbus frame count among received/transmitted replies
Timeout	Unanswered response frame count within the specified timeout

Table 5-3 MODBUS STATISTICS

- DEVICE STATISTICS

Item	Description
TCP0~3	The byte count of the TCP data
EI00	The byte count of the serial data
TX	The byte count of outgoing TCP/serial data
RX	The byte count of incoming TCP/serial data
DROP	The byte count of discarded TCP/serial data

Table 5-4 DEVICE STATISTICS

### 5.1.3 Timeout

This is the timeout display function that appears in the upper right of the status window. When this time reaches zero, the connection between spFinder and the product is lost. The initial value is 30 minutes. If you move the mouse pointer in the internal area of the status window, the timer is reset to the initial value again.

### 5.1.4 Copy status

Clicking this button copies all information displayed in the current status window to the clipboard.

## 5.2 Firmware Upgrade

New firmware can be released when adding functions or fixing bugs. If you are using old firmware, you can upgrade it to the latest version. Firmware can be upgraded online or manually via spFinder.

### 5.2.1 Automatic Online Upgrade

The automatic online upgrade is available when you connect your device via USB tab on spFinder and your PC has the Internet connectivity.

- ☞ *The automatic online upgrade is NOT available if you connect your device via [Local] or [Remote] tab on spFinder.*

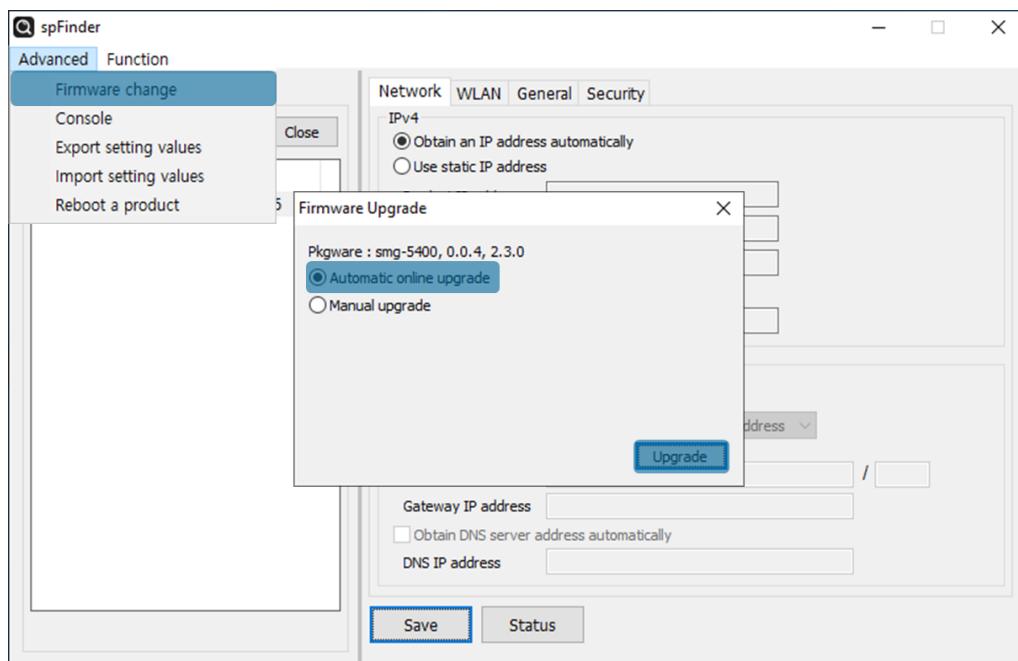


Figure 5-3 Automatic Online Upgrade

- Connect to your product by spFinder.
- Click [Advanced] > [Firmware change] menu.
- Click [Upgrade] button selecting [Automatic online upgrade] menu.

### 5.2.2 Manual Upgradde

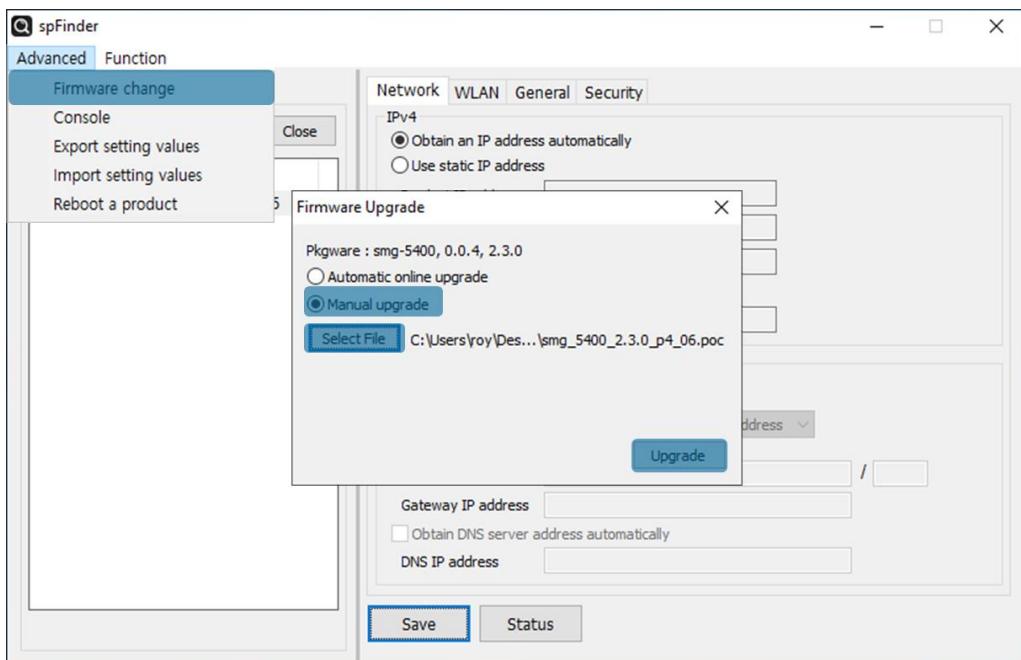


Figure 5-4 Manual Upgrade

- Download a Firmware file to your PC.
- Search and connect to your product by spFinder.
- Click [Advanced] > [Firmware Change] menu.
- Select to [Manual upgrade] on the [Firmware Upgrade] window.
- Click [Select File] button and select the Firmware file on you PC
- Click [Upgrade] button.

## 5.3 Console

The console function analyzes and displays the Modbus frames sent and received by the product.

After searching and connecting the product with spFinder, click [Console] in the [Advanced] menu to display the console window. When you open this window, the spFinder connects to the product and keeps the connection until you close the window or time out. While the connection is maintained, other hosts cannot access the product using the spFinder.

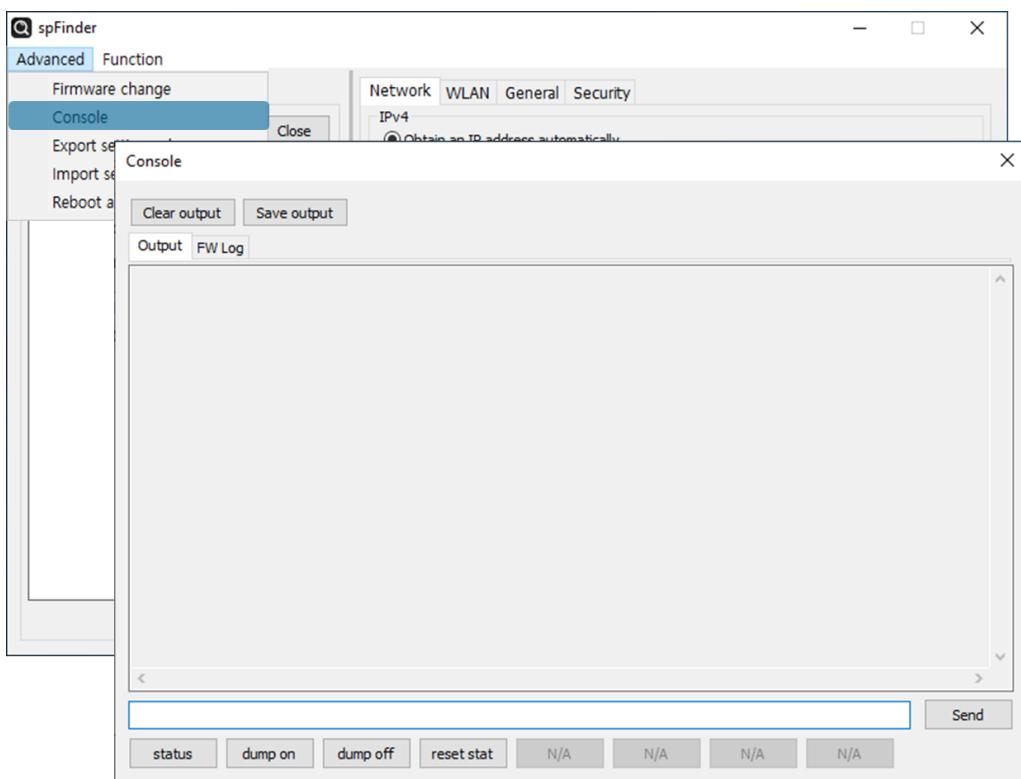


Figure 5-5 Console

### 5.3.1 Output Tab

This tab displays console messages.

- Clear output

Pressing this button clears all output messages on the Output tab.

- Save output

Press this button to save the message to be output to the Output tab as a file. While saving the message as a file, the size of the saved file is displayed, and the Timeout function does not work.

- status

Pressing this button outputs product status information on the Output tab

- dump on

Pressing this button starts printing communication data to the Output tab

- dump off

Pressing this button stops printing communication data to the Output tab

- reset stat

Press this button to reset all the communication status information statistics of the product.

### 5.3.2 FW Log Tab

This tab displays the log message from Firmware.

### 5.3.3 Timeout

This is the timeout display function that appears in the upper right of the console window. When this time reaches zero, the connection between spFinder and the product is lost. The initial value is 30 minutes. If you move the mouse pointer in the internal area of the console window, the timer is reset to the initial value again. This function does not work while using the [Save output] function.

## 5.4 Export/Import Setting Values

The [Export setting values] menu saves setting values of your product as a file. The password is not included in the file. The [Import setting values] menu loads a setting value from a file which is saved by the [Export setting values] menu. Find these functions at the [Advanced] menu.

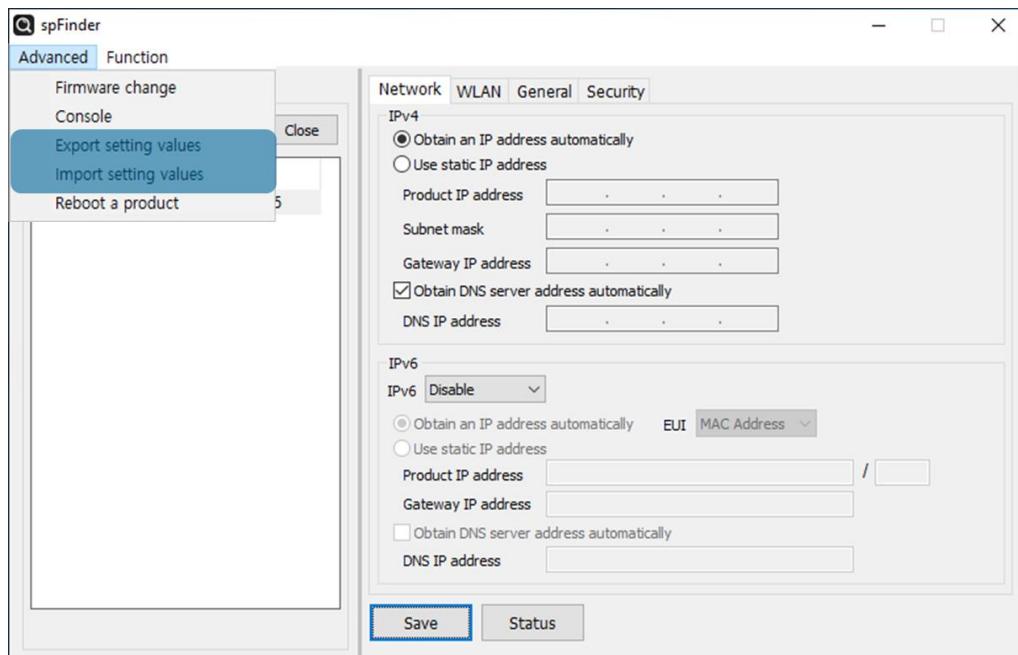


Figure 5-6 Export/Import Setting Values

## 5.5 Reboot a Product

This function is for rebooting a product.

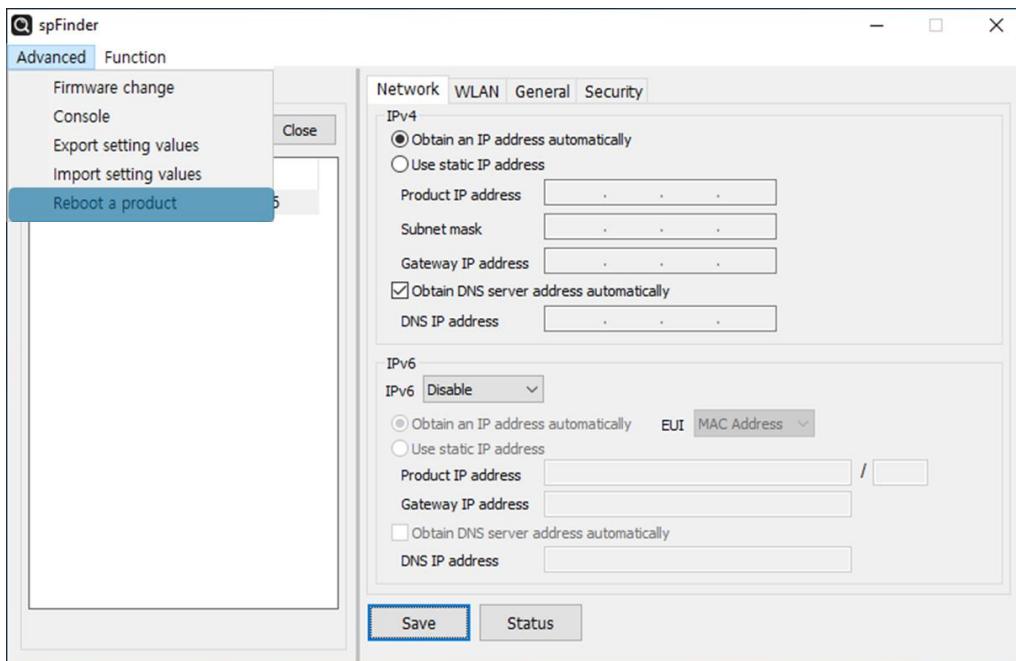


Figure 5-7 Reboot a Product

## 5.6 Factory Reset

Performing the Factory Reset, you can restore all the settings to the default including the password. Follow the procedure below by checking the status of RUN LED.

1. Press and immediately release the function button.

**RUN**

2. Press the function button and keep the state more than 5 seconds.

**RUN**

3. Once the RUN led is turned off, release the button within 2 seconds.

**RUN**

**2 seconds**

4. The factory reset is started when you release the button. After that, your product will reboot.

**RUN**

## 6 Technical Support and Warranty

### 6.1 Technical Support

If you have any question regarding operation of the product, visit Customer Support FAQ corner and the message board on Sollae Systems' web site or send us an email at the following address:

- E-mail: [support@eztcp.com](mailto:support@eztcp.com)
- Q & A board: <https://www.eztcp.com/en/support/qna.php>

### 6.2 Warranty

#### 6.2.1 Free Repair Services

For product failures occurring within 2 years after purchase, Sollae Systems provides free repair services or exchange the product. However, if the product failure is due to user's fault, repair service fees will be charged or the product will be replaced at user's expense.

#### 6.2.2 Charged Repair Services

For product failures occurring after the warranty period (2 years) or resulting from user's fault, repair service fees will be charged and the product will be replaced at user's expense.

## 7 Precaution and Exemption from Liability

### 7.1 Precaution

- Sollae Systems is not responsible for product failures occurring due to user's alternation of the product.
- Specifications of the product are subject to change without prior notice for performance improvement.
- Sollae Systems does not guarantee successful operation of the product if the product was used under conditions deviating from the product specifications.
- Reverse engineering of firmware and applications provided by Sollae Systems is prohibited.
- Use of firmware and applications provided by Sollae Systems for purposes other than those for which they were designed is prohibited.
- Do not use the product in an extremely cold or hot place or in a place where vibration is severe.
- Do not use the product in an environment in which humidity is high or a lot of oil exists.
- Do not use the product where there is caustic or combustible gas.
- Sollae Systems does not guarantee normal operation of the product under the conditions a lot of noise exists.
- Do not use the product for a purpose that requires exceptional quality and reliability relating to user's injuries or accidents – aerospace, aviation, health care, nuclear power, transportation, and safety purposes.
- Sollae Systems is not responsible for any accident or damage occurring while using the product.

## 7.2 Exemption from Liability

### 7.2.1 English version

In no event shall Sollae Systems Co., Ltd. and its distributors be liable for any damages whatsoever (including, without limitation, damages for loss of profit, operating cost for commercial interruption, loss of information, or any other financial loss) from the use or inability to use the SMG-5400 even if Sollae Systems Co., Ltd. or its distributors have been informed of such damages.

The SMG-5400 is not designed and not authorized for use in military applications, in nuclear applications, in airport applications or for use in applications involving explosives, or in medical applications, or for use in security alarm, or for use in a fire alarm, or in applications involving elevators, or in embedded applications in vehicles such as but not limited to cars, planes, trucks, boats, aircraft, helicopters, etc.

In the same way, the SMG-5400 is not designed, or intended, or authorized to test, develop, or be built into applications where failure could create a dangerous situation that may result in financial losses, damage to property, personal injury, or the death of people or animals. If you use the SMG-5400 voluntarily or involuntarily for such unauthorized applications, you agree to subtract Sollae Systems Co., Ltd. and its distributors from all liability for any claim for compensation.

Sollae Systems Co., Ltd. and its distributors entire liability and your exclusive remedy shall be Sollae Systems Co., Ltd. and its distributors option for the return of the price paid for, or repair, or replacement of the SMG-5400.

Sollae Systems Co., Ltd. and its distributors disclaim all other warranties, either expressed or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, with respect to the SMG-5400 including accompanying written material, hardware and firmware.

### **7.2.2 French version**

- Documentation

La documentation du boîtier SMG-5400 est conçue avec la plus grande attention. Tous les efforts ont été mis en œuvre pour éviter les anomalies. Toutefois, nous ne pouvons garantir que cette documentation soit à 100% exempt de toute erreur. Les informations présentes dans cette documentation sont données à titre indicatif. Les caractéristiques techniques peuvent changer à tout moment sans aucun préavis dans le but d'améliorer la qualité et les possibilités des produits.

- Copyright et appellations commerciales

Toutes les marques, les procédés, les références et les appellations commerciales des produits cités dans la documentation appartiennent à leur propriétaire et Fabricant respectif.

- Conditions d'utilisations et limite de responsabilité

En aucun cas Sollae Systems Co., Ltd. ou un de ses distributeurs ne pourra être tenu responsable de dommages quels qu'ils soient (intégrant, mais sans limitation, les dommages pour perte de bénéfice commercial, interruption d'exploitation commerciale, perte d'informations et de données à caractère commercial ou de toute autre perte financière) provenant de l'utilisation ou de l'incapacité à pouvoir utiliser le boîtier SMG-5400, même si Sollae Systems Co., Ltd. ou un de ses distributeurs a été informé de la possibilité de tels dommages.

Le boîtier SMG-5400 est exclusivement prévu pour un usage en intérieur, dans un environnement sec et non poussiéreux. Le boîtier SMG-5400 n'est pas prévu, ni autorisé pour être utilisé en extérieur, ni de façon embarquée dans des engins mobiles de quelque nature que ce soit (voiture, camion, train, avion, etc...), ni en milieu explosif, ni dans des enceintes nucléaires, ni dans des ascenseurs, ni dans des aéroports, ni dans des enceintes hospitaliers, ni pour des applications à caractère médical, ni dans des dispositifs de détection et d'alerte anti-intrusion, ni dans des dispositifs de détection et d'alerte anti-incendie, ni dans des dispositifs d'alarme GTC, ni pour des applications militaires.

De même, le boîtier SMG-5400 n'est pas conçu, ni destiné, ni autorisé pour expérimenter, développer ou être intégré au sein d'applications dans lesquelles une défaillance de celui-ci pourrait créer une situation dangereuse pouvant entraîner des pertes financières, des dégâts matériel, des blessures corporelles ou la mort de personnes ou d'animaux. Si vous utilisez le boîtier SMG-5400 volontairement ou involontairement pour de telles applications non autorisées, vous vous engagez à soustraire Sollae Systems Co., Ltd. et ses distributeurs de toute responsabilité et de toute demande de dédommagement.

En cas de litige, l'entièr responsabilité de Sollae Systems Co., Ltd. et de ses distributeurs vis-à-vis de votre recours durant la période de garantie se limitera exclusivement selon le choix de Sollae Systems Co., Ltd. et de ses distributeurs au remboursement de votre produit ou de sa réparation ou de son échange. Sollae Systems Co., Ltd. et ses distributeurs démentent toutes autres garanties, exprimées ou implicites.

Tous les boîtiers SMG-5400 sont testés avant expédition. Toute utilisation en dehors des spécifications et limites indiquées dans cette documentation ainsi que les court-circuit, les chocs, les utilisations non autorisées, pourront affecter la fiabilité, créer des dysfonctionnements et/ou la destruction du boîtier SMG-5400 sans que la responsabilité de Sollae Systems Co., Ltd. et de ses distributeurs ne puissent être mise en cause, ni que le boîtier SMG-5400 puisse être échangé au titre de la garantie.

- Rappel sur l'évacuation des équipements électroniques usagés

Le symbole de la poubelle barré présent sur le boîtier SMG-5400 indique que vous ne pouvez pas vous débarrasser de ce dernier de la même façon que vos déchets courants. Au contraire, vous êtes responsable de l'évacuation du boîtier SMG-5400 lorsqu'il arrive en fin de vie (ou qu'il est hors d'usage) et à cet effet, vous êtes tenu de le remettre à un point de collecte agréé pour le recyclage des équipements électriques et électroniques usagés. Le tri, l'évacuation et le recyclage séparés de vos équipements usagés permettent de préserver les ressources naturelles et de s'assurer que ces équipements sont recyclés dans le respect de la santé humaine et de l'environnement. Pour plus d'informations sur les lieux de collecte des équipements électroniques usagés, contacter votre mairie ou votre service local de traitement des déchets.

## 8 Revision History

Date	Version	Description	Author
2019.06.20.	1.0	1. Initial release	Roy Lee
2019.07.08.	1.1	1. Correct some errors	Roy Lee
2020.01.23.	1.2	1. Add Upgrading Firmware chapter 2. Apply changes of spFinder UI 3. Apply changes of parameters: Slave Address, Unit ID, Flow Control 4. Improve some expressions	Roy Lee
2020.09.03.	1.3	1. Apply changes of F/W: p4 2. Apply changes of spFinder UI 3. Remove the Component chapter 4. Remove a picture in the first page 5. Improve the Specification table 6. Correct some errors and improve some expressions	Roy Lee
2020.09.16.	1.4	1. Correct some errors and improve some expressions	Roy Lee
2022.07.28.	1.5	1. Add a notification about FCC	Roy Lee
2023.07.11.	1.6	1. Apply changes of F/W: p5 2. Add information about WPA-Enterprise configurations 3. Correct some errors and improve some expressions	Roy Lee
2023.09.26.	1.7	1. Apply changes of Software: v2.1.0	Roy Lee