Serial Modbus Gateway

# SMG-5620 User Manual

Version 1.2

Sollae Systems https://www.ezTCP.com



This symbol, found on your product or on its packaging, indicates that this product should not be treated as household waste when you wish to dispose of it. Instead, it should be handed over to an applicable collection point for the recycling of electrical and electronic equipment. By ensuring

this product is disposed of correctly, you will help prevent potential negative consequences to the environment and human health, which could otherwise be caused by inappropriate disposal of this product. The recycling of materials will help to conserve natural resources. For more detailed information about the recycling of this product, please contact your local city office, household waste disposal service or the retail store where you purchased this product.

\* This equipment obtained certification by using 1.5M serial cable.



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## 1 Modbus Overview

## 1.1 Modbus

Modbus is a serial communications protocol originally published by Modicon (now Schneider Electric) in 1979 for use with its programmable logic controller (PLCs). As a matter of fact, Modbus has become a standard communication protocol.

Modbus serial line protocol is a master-slave protocol that a master communicates with one or more slaves. A master sends Modbus queries to slaves and slaves send responses to the master.

There are two transmission modes in Modbus serial line protocol and those are RTU and ASCII. Comparisons of those two modes are as follows:

Division	Modbus/RTU	Modbus/ASCII
Basic	Commonly used	Less efficient than RTU mode
	More efficient than ASCII mode	Used when the timer-related
		requirements of the RTU mode
		cannot be met
Coding System	8-bit binary	Hexadecimal, ASCII characters
Bits per Byte	1 start bit	1 start bit
	8 data bits, LSB sent first	7 data bits, LSB sent first
	1 parity bit (or no parity bit)	1 parity bit (or no parity bit)
	1 stop bit (or 2 bits with no	1 stop bit (or 2 bits with no
	parity)	parity)
Message	Use time intervals	Use ASCII characters
Framing	char interval ≤ 1.5 char	Start – 0x3A (':')
	frame interval ≥ 3.5 frame	End – 0x0D0A (CR+LF)
		char interval ≤ 1 second
Frame	CRC	LRC
Checking		
Filed		
Frame	Slave Address (1)	Start (1)
description	Function Code (1)	Slave Address (2)
	Data (0 ~ 252)	Function Code (2)
	CRC (2)	Data (0 ~ 504)
		LRC (2)
		End (2)

Table 1-1 Comparisons of Modbus/RTU and Modbus/ASCII

With the evolution of networks, the demand for network communications of industrial equipment has also increased. As a result, a network version became a necessity for the Modbus protocol, the TCP/IP version called Modbus/TCP is released.



## 1.2 Modbus Gateway



Figure 1-1 Modbus Gateway

Devices that use Modbus/TCP cannot directly communicate with devices that use serial line Modbus protocols. Because not only the physical interfaces are different but also the protocols are not compatible. To facilitate communication between the two devices, an additional device is required to route the Modbus data from each device. The device that performs this role is known as a Modbus Gateway.



## 2 Overview

## 2.1 Overview

SMG-5620 is an industrial Modbus Gateway that converts and routes Modbus data between the serial line and Modbus/TCP. This can help communicate between Modbus master (or slave) of serial line and Modbus slave (or master) of network.

SMG-5620 provides 10/100Mbps Ethernet and a universal serial port which can be selected to RS232, RS422 or RS485.

## 2.2 Features

- Robust steel case
- Built-in overvoltage protection circuit
- Frame ground terminal
- 10/100Mbps Ethernet
- Isolated universal serial port: RS232, RS422 or RS485
- Supports multiple TCP connection (Max. 4 channels)
- Supports the Bypass mode
- Industrial temperature specifications  $(-40^{\circ} \sim +85^{\circ})$

## 2.3 Specification

Serial Physical Interface		
Serial Interface	RS232 - RXD, TXD, GND, RTS, CTS, DTR	
	RS422 - TX+, TX-, RX+, RX-, GND with embedded 3.9K biasing	
	resistors	
	RS485 - TRX+, TRX-, GND with embedded 3.9K biasing resistors	
Connector	9 pin D-sub male	
Isolation	Electrically isolated (2500 V rms for 1 minute)	
	Serial Port Property	
Baudrate	1,200 ~ 230,400bps	
Data Bits	8,7	
Parity	None, Even, Odd, Mark, Space	
Stop Bit	1, 2	
	Network Physical Interface	
Network Interface	10Base-T/100Base-TX Ethernet(RJ45)	
	Ethernet Speed Auto Sense	
	1:1 or Cross-over Cable Auto Sense	
	Software Functions	
Protocols	IPv4/IPv6 Dual Stack	
	TCP/UDP, ICMP, DHCP, mDNS, Modbus/TCP	
	Modbus/RTU, Modbus/ASCII	

Indicators		
LED	PWR, STS, MTX, MRX, STX, SRX	
	Management	
spFinder	Configuration and Monitoring Tool	
Security	Password	
	Dimension	
Size	158mm x 90mm x 24mm	
Weight	about 364g	
	Operating Environment	
Input Voltage	Terminal Block: 8.5V ~ 38V	
	DC JACK: DC 4.5V ~ 5.5V	
Current Consumption	Typically, 2W at DC 12V and 1.6W at DC 5V	
Operating	-40℃ ~ +85℃	
Temperature		
Storage Temperature	-40℃ ~ +85℃	
	Certificate	
КС	Registration(KN 32, KN 35)	

Table 2-1 Specification



## 2.4 Interface



Tigule 2-1 Intern

2.4.1 Setup Port

This port is used for making a connection with a PC via USB cable.



#### 2.4.2 LED

LED operations according to each state are as follows:

When the supplied power is stable: PWR PWR When the supplied power is NOT stable: PWR **PWR** When the script is running: STS STS When the script is NOT running: STS STS When a TCP connection is NOT established: MTX & MRX MTX MRX When sending data to the TCP: MTX MTX When receiving data from the TCP: MRX MRX When sending data to the serial port: STX STX When receiving data from the serial port: SRX SRX

#### 2.4.3 Frame Ground Terminal

This is a frame ground terminal



### 2.4.4 Power

• PWR1

PWR1 port features a terminal block. It can be supplied with DC 8.5V to 38V and must be connected according to polarity.



Figure 2-2 PWR1

• PWR2

PWR2 port features a DC jack. The input voltage is DC 5V ( $\pm 0.5V$ ), and the port specifications are as follows. This port is equipped with built-in overvoltage protection circuitry

SMG-5620 requires DC5V power supply whose specification is as follows:



### 2.4.5 Ethernet

SMG-5620 provides 10/100Mbps Ethernet. The pin assignment is as follows:



Figure 2-4 Ethernet

### 2.4.6 Function Button

This button is used to implement a factory reset.



## 2.4.7 Serial Port

SMG-5620 has D-SUB 9-pin male connector for connecting serial devices.



• Port Specification

Parameter	Value
Number	1
Туре	RS232, RS422 or RS485
Baud rate	1,200 ~ 230,400 [bps]
Parity	NONE, EVEN, ODD, MARK or SPACE
Data bit	8 or 7
Stop bit	1 or 2

Table 2-2 Port Specification

• RS232 Signal Lines

Number	Name	Description	Level	I/0	Wiring
1	DCD	Data Carrier Detect	RS232	In	N/A
2	RXD	Receive Data	RS232	In	Required
3	TXD	Transmit Data	RS232	Out	Required
4	DTR	Data Terminal Ready (Always Active)	RS232	Out	Optional
5	GND	Ground	Ground	-	Required
6	DSR	Data Set Ready	RS232	In	N/A
7	RTS	Request To Send	RS232	Out	Optional
8	CTS	Clear To Send	RS232	In	Optional
9	RI	Ring Indicator	RS232	In	N/A

Table 2-3 RS322 Signal Lines



• RS485 Signal Lines

Number	Name	Description	Level	I/0	Wiring
1	TRX -	Data -	RS485	In/Out	Required
5	GND	Ground	Ground	-	Required
9	TRX +	Data +	RS485	In/Out	Required

Table 2-4 RS485 Signal Lines

• RS422 Signal Lines

Number	Name	Description	Level	I/0	Wiring
1	TX –	Transmit Data –	RS422	Out	Required
3	RX –	Receive Data –	RS422	In	Required
4	RX +	Receive Data +	RS422	In	Required
5	GND	Ground	Ground	-	Required
9	TX +	Transmit Data +	RS422	Out	Required

Table 2-5 RS422 Signal Lines

☞ Each signal line for RS422/RS485 has a 3.9KΩ built-in biasing resistor.



## 3 Preparation

## 3.1 Installing the Setting Tool

You need a program which is called spFinder to use this product. Download the program on our web site and install it on your PC.

Functions of the spFinder are as follows:

- Searching products connected via network and USB
- Setting products
- Monitoring status of products

## 3.2 Connecting a Product

Connect a product with your PC via a USB cable.

## 3.3 Searching Devices

Run spFinder on your PC and press the [Open] button with selecting the COM port which is connected to your product. If the product is connected, the setup menu appears on the right.

## 3.4 Logging in

Before accessing the searched product, you need to log in first. The default ID and password are as follows:

Division	Default Values	
ID	smg-5620	
Password	smg-5620	
Table 2.4 default values of TD and second		

Table 3-1 default values of ID and password

If you search the product via network and it has the default value for a password, spFinder automatically processes the login.



## 4 Settings

## 4.1 Network

#### 4.1.1 Obtain an IP address automatically

This product can automatically obtain an IP address by DHCP. A DHCP server is required to use this.

ocal Remote USE	8	Network General Security
Sea	arch	IPv4
MAC	IP	Obtain an IP address automatically     Use static IP address
00:30:f9:02:03:62	10.6.0.166	Product IP address
		Subnet mask
		Gateway IP address
		Obtain DNS server address automatically
		DNS IP address
		IPv6 IPv6 Disable  Obtain an IP address automatically EUI MAC Address Use static IP address Product IP address ( Gateway IP address ( Chizip DNS ensure address automatically)
		Obtain DNS server address automatically

Figure 4-1 Obtain an IP address automatically

- Select the [Obtain an IP address automatically].
- Check the [Obtain DNS server address automatically] and click the [Save] button.



### 4.1.2 Use a static IP address

You can set a static IP address to this product.

dvanced Function		
Local Remote USB	3	Network General Security
Sea	rch	IPv4
MAC	IP	Obtain an IP address automatically  Output the static IP address
00:30:f9:02:03:62	10.6.0.166	Product IP address 0 . 0 . 0 . 0
		Subnet mask 0 . 0 . 0 . 0
		Gateway IP address 0 . 0 . 0 . 0
		Obtain DNS server address automatically
		DNS IP address 0 . 0 . 0
		IPv6 IPv6 Disable Obtain an IP address automatically EUI MAC Address Use static IP address Product IP address Gateway IP address Obtain DNS server address automatically DNS IP address
earch Results (1)		Save Status

Figure 4-2 Use a static IP address

- Select the [Use static IP address].
- Set the [Local IP address], [Subnet mask], [Gateway IP address] and [DNS IP address].
- Click the [Save] button.

## 4.2 General

	5	Network General Security	
Sea	rch	Comment	
MAC	IP	□ SMG-5620	
0.30.f9.02.03.62	1060166	Transmission Mode	Modbus/RTU
0.00.00.00.00		Baudrate (unit: bps)	9600
		Serial	RS232 8 1 None
		Modbus	TCP to Serial 500 Enable
		TCP	TCP Server 502 0 0 Disable TCP Server 502 0
		Administrator Option	Disable

Figure 4-3 General

#### 4.2.1 Comment

This setting is for storing the product description. The maximum setting size of this item is 32 bytes.



### 4.2.2 Transmission Mode

This is the setting to select the communication protocol for the serial line. It should be configured according to the protocol of the connected serial device.

Modbus/RTU

This mode is used to convert Modbus/TCP Application Data Unit (ADU) to Modbus/RTU ADU, and Modbus/RTU ADU to Modbus/TCP ADU. Use this mode if the network host supports Modbus/TCP and the serial device supports Modbus/RTU.



Figure 4-4 Modbus/RTU

• Modbus/ASCII

This mode is used to convert Modbus/TCP Application Data Unit (ADU) to Modbus/ASCII ADU, and Modbus/ASCII ADU to Modbus/TCP ADU. Use this mode if the network host supports Modbus/TCP and the serial device supports Modbus/ASCII.



Figure 4-5 Modbus/ASCII

#### Bypass

This mode allows the transfer of TCP data (Payload) to serial data and serial data to TCP data without converting the Application Data Unit (ADU).



Figure 4-6 Bypass

## 4.2.3 Baudrate (unit: bps)

This setting selects a baud rate of serial port. You can select one from the list or type a baud rate. The default is 9,600bps.



### 4.2.4 Serial

Parameter	Available Values	Default Values
Туре	RS232, RS485 or RS422	RS232
Data Bits	8 or 7	8
Stop Bits	1 or 2	1
Parity	None, Even, Odd, Mark or Space	None
	Table 4-1 Serial	

### 4.2.5 Modbus

• Query Flow

This setting defines a direction of Modbus query. You can select TCP to Serial or Serial to TCP. The default is TCP to Serial.

TCP to Serial	Query Response
Modbus MASTER	/IP Network
1 4 Modbus/TCP	
Modbus Gateway	
2 3 Modbus/RTU(ASCII)	
Modbus <b>SLAVE</b>	Serial Line
Figure 4-7 TCP to Serial	
Serial to TCP	<ul><li>Query</li><li>Response</li></ul>
Modbus SLAVE	/IP Network
2 3 Modbus/TCP	
Modbus Gateway	
1 (4) Modbus/RTU(ASCII)	
Modbus MASTER	Serial Line

Figure 4-8 Serial to TCP



• Response Timeout (Unit: ms)

This setting defines expiration time for a Modbus query. The unit of this setting is millisecond. It can be set a number between 20 and 30,000, and the default value is 500.

• Send Gateway Exception

This setting defines to send gateway's exception data or not. When this value is Enable, gateway sends exception data. The default is Enable.

#### 4.2.6 TCP

• Connection Mode

This is the setting to configure the TCP connection mode. You can choose either TCP Server or TCP Client. The default value is TCP Server.

• Peer Address

This setting defines an IP address of TCP server to be connected. This setting is valid only if the Connection Mode is set to TCP Client.

• Port

This setting specifies the port number for TCP connections. It can be set within the range of 0 to 65,535, and the default value is 502.

• Unit ID

This setting defines the Unit ID for Modbus/TCP communication. This value can be set from 0 to 247. The default value is 0.

If this value is non-zero, the product will send only the frames whose unit ID matches this value among the query frames received from the master of the network. In addition, this value is used as unit ID when passing query frame of master received from the serial line to slave.

On the other hand, if this value is 0, the product forwards all valid query frames received from the master of the network to the slave. In addition, when passing the master's query frame received from the serial line to the slave, the slave address in the query is used as the unit ID.

• Slave Address

This setting defines the slave address used for serial line Modbus communication. This value can be set from 0 to 247. The default value is 0. If this value is non-zero, the product will send only the frames whose slave address matches this value among the query frames received from the master of the serial line. In addition, this value is used as slave address when passing query frame of master received from network to slave.

On the other hand, if this value is 0, the product forwards all valid query frames received from the master of the serial line to the slave. In addition, when passing the master's query frame received from the network to the slave, the unit ID in the query is used as the slave address.

- In Bypass mode, the Unit ID and Slave Address are not used.
  - Multiple Connection

This item enables multiple TCP connections. When this item is set to Disable, only one TCP session (TCP0) can be used. If this item is set to Enable, the rest of TCP sessions (TCP1 to 3) are activated. It means you can use 4 sessions at the same time.

• Connection Timeout (Unit: sec)

This setting defines expiration time for TCP connection in idle state. The idle state means there is no sent or received data on TCP. It can be set within the range of 0 to 3,600, and the default is 60. The unit is second.

- 4.2.7 Administrator Option
  - TELNET

This option enables/disables the debugging TELNET session.



## 4.3 Security

ocal Remote USE	5	Network Genera	Security			
Sea	rch	Password				
MAC	IP	ID ID	smg-5620	~		
00:30:f9:02:03:62	10.6.0.166	Password	•••••			
		Retype password	d •••••			
		The default pass	word is set. Change your p	assword.		
		Certificate	[			
		Туре	Host	~		
			Write certificate			
		Write signed o	ertificate from certification a	authorities		
		Read	the certificate from a produ	ct		
		Delete	the certificate from a produ	ıct		
		spFinder Local search	Network connection	Remote acce	255	
		Client ID : SN3N-6A	2Y-YNKT-2AJN	Сору		

Figure 4-9 Security

#### 4.3.1 Password

Both ID and password are required to access this product. Note that changing the default password to another is highly recommended for security. The password should be longer than 8 characters.

- Input a password to use to [Password] and [Confirm password].
- Click the [Save] button.

#### 4.3.2 Certificate

This is NOT available for this product.

#### 4.3.3 spFinder

These items are related to spFinder use.

• Local search

If this item is not checked, you will not be able to search for or connect to the product on your local network. This item can be set only when the product is connected via USB.

Network connection

If this item is not checked, the product cannot be searched on the local network and the product cannot be connected on the local or remote network. This item can be set only when the product is connected via USB.



#### • Remote access

If this item is checked, the product can be connected from the remote network. For security, this item is unchecked by default.

## 4.3.4 Client ID

This is NOT available for this product.



## 5 Management

## 5.1 Checking Status

This is a function to view the current status of the product. Information in the [Status] window is automatically updated every second. After searching and connecting the product with spFinder, press the [Status] button to display this window. When you open this window, the spFinder connects to the product and keeps the connection until you close the window or time out. While the connection is maintained, other hosts cannot access the product using the spFinder.

### 5.1.1 Product Information

#### • Product Information Window

This area shows some major information of your product.

Status					×
					Timeout - 29:58
Product name : SMG Pkgware : smg-5620 Filename : smg_562 Uptime : Odays / O IPv4 : 10.6.0.166 Subnet : 255.255.2 Gateway : 10.6.0.1 DNS : 168.126.63.1	-5620 , 0.0.5, 3.1.0 0_3.1.0_p5_13.poc 0:32:30 55.0				
TCP STATE TCP0 - TCP LISTE	N				^
MODBUS STATISTICS					
RX0 : Query(	0), Error (	0), Discard(	0)		
TX4 : Ouerv(	0), Error (	0)			
RX4 : Reply(	0), Timeout(	0), Discard(	0)		
DEVICE STATISTICS					
TCPO : TX	0 bytes / RX	0 bytes	(DROP	0 bytes)	
EIOO : TX	0 bytes / RX	0 bytes	(DROP	0 bytes)	
					~
Copy status					Close

Figure 5-1 Product Information Window



Item	Description
Product name	Product name
Pkgware	The version of Firmware
File name	File name of Firmware
Uptime	Elapsed time since it boots up (day / hour:min:sec)
IPv4	Assigned IPv4 address
Subnet	Assigned subnet mask
Gateway	Assigned gateway IP address
DNS	Assigned DNS IP address
	Table 5-1 Product Information

#### • Product Information

#### 5.1.2 Communication Status

• Communication Status Window

This area shows some communication status of your product. This area is refreshed every second.

Status					×
					Timeout - 29:58
Product name : SMG Pkgware : smg-5620 Filename : smg_5620 Uptime : 0days / 0 IPv4 : 10.6.0.166 Subnet : 255.255.22 Gateway : 10.6.0.1 DNS : 168.126.63.1	-5620 , 0.0.5, 3.1.0 0_3.1.0_p5_13.poc 0:32:30 55.0				^
TCD STATE					
TCP0 - TCP LISTE	N				
MODBUS STATISTICS					
RX0 : Query(	0), Error (	0), Discard(	0)		
TX0 : Reply( TX4 : Ouerv(	0), Error ( 0), Error (	0)			
RX4 : Reply(	0), Timeout(	0), Discard(	0)		
DEVICE STATISTICS					
TCPO : TX	0 bytes / RX	0 bytes	(DROP	0 bytes)	
EIOO : TX	0 bytes / RX	0 bytes	(DROP	0 bytes)	
					y
Copy status					Close

Figure 5-2 Communication Status Window

#### • TCP STATE

Status	Description
LISTEN	Listen
CLOSED	Disconnected
CONNECTED	Connected (IP and port of the connected host will be shown)
CONNECTING	Connecting
DISCONNECTING	Disconnecting

Table 5-2 TCP STATE

#### MODBUS STATISTICS

Item	Description
RX0~3	Statistics of incoming data from the TCP
TX0~3	Statistics of outgoing data to the TCP
RX4	Statistics of incoming data from the serial
TX4	Statistics of outgoing data to the serial
Query	Valid Modbus frame count among received/transmitted queries
Error	Invalid Modbus frame count among received/transmitted
	queries/replies
Discard	Discarded frame count due to not being Modbus frames
Reply	Valid Modbus frame count among received/transmitted replies
Timeout	Unanswered response frame count within the specified timeout
	Table 5-3 MODBUS STATISTICS

#### • DEVICE STATISTICS

Item	Description
TCP0~3	The byte count of the TCP data
EI00	The byte count of the serial data
ТХ	The byte count of outgoing TCP/serial data
RX	The byte count of incoming TCP/serial data
DROP	The byte count of discarded TCP/serial data
	Table 5-4 DEVICE STATISTICS

#### 5.1.3 Timeout

This is the timeout display function that appears in the upper right of the status window. When this time reaches zero, the connection between spFinder and the product is lost. The initial value is 30 minutes. If you move the mouse pointer in the internal area of the status window, the timer is reset to the initial value again.

#### 5.1.4 Copy status

Clicking this button copies all information displayed in the current status window to the clipboard.



## 5.2 Firmware Upgrade

New firmware can be released when adding functions or fixing bugs. If you are using old firmware, you can upgrade it to the latest version. Firmware can be upgraded online or manually via spFinder.

## 5.2.1 Automatic Onine Upgrade

The automatic online upgrade is available when you connect your device via USB tab on spFinder and your PC has the Internet connectivity.

SpFinder		- 🗆	×
Advanced Function Firmware change Console Export setting values Import setting values Reboot a product	Network       General       Security         IPv4       IPv4       Obtain an IP address automatically         Ouse static IP address       V         6       Firmware Upgrade       X         Pkgware : smg-5620, 0.0.5, 3.1.0       Automatic online upgrade       V         Manual upgrade       Image: Second		
Search Results (1)	Upgrade     /       Gateway IP address     /       Obtain DNS server address automatically     /       DNS IP address     /       Save     Status		

Figure 5-3 Automatic Online Upgrade

- Connect to your product by spFinder.
- Click [Advanced] > [Firmware change] menu.
- Click [Upgrade] button selecting [Automatic online upgrade] menu.



Firmware change	Network Concol Cocurity
Console Export setting values Import setting values	IPv4 Obtain an IP address automatically Use static IP address
	Automatic online upgrade
	Gateway IP address Obtain DNS server address automatically

## 5.2.2 Manual Upragde

Figure 5-4 Manual Upgrade

- Download a Firmware file to your PC.
- Search and connect to your product by spFinder.
- Click [Advanced] > [Firmware Change] menu.
- Select to [Manual upgrade] on the [Firmware Upgrade] window.
- Click [Select File] button and select the Firmware file on you PC
- Click [Upgrade] button.



## 5.3 Console

The console function analyzes and displays the Modbus frames sent and received by the product.

After searching and connecting the product with spFinder, click [Console] in the [Advanced] menu to display the console window. When you open this window, the spFinder connects to the product and keeps the connection until you close the window or time out. While the connection is maintained, other hosts cannot access the product using the spFinder.

spFinder	r					_		×
Advanced	Function							
Firmw	vare change	Netwo	k General Secu	rity				
Conso	ble	TDv4						
Exp	Console							×
Imp	<b>D</b>					Time	out - 20·E	0
Reb	Clear output Save ou	tput				Time	out-29.5	13
	Output FW Log							
								^
Search R	1							~
	Uutput Timestamp	Auto scroli					Send	
				_			Jenu	
	status dump op	dump off rock	h shak hilb	51/5	22/2	51/6		

Figure 5-5 Console

#### 5.3.1 Output Tab

This tab displays console messages.

• Clear output

Pressing this button clears all output messages on the Output tab.

Save output

Press this button to save the message to be output to the Output tab as a file. While saving the message as a file, the size of the saved file is displayed, and the Timeout function does not work.

status

Pressing this button outputs product status information on the Output tab



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• dump on

Pressing this button starts printing communication data to the Output tab

- dump off
   Pressing this button stops printing communication data to the Output tab
- reset stat

Press this button to reset all the communication status information statistics of the product.

5.3.2 FW Log Tab

This tab displays the log message from Firmware.

#### 5.3.3 Timeout

This is the timeout display function that appears in the upper right of the console window. When this time reaches zero, the connection between spFinder and the product is lost. The initial value is 30 minutes. If you move the mouse pointer in the internal area of the console window, the timer is reset to the initial value again. This function does not work while using the [Save output] function.

## 5.4 Export/Import Setting Values

The [Export setting values] menu saves setting values of your product as a file. The password is not included in the file. The [Import setting values] menu loads a setting value from a file which is saved by the [Export setting values] menu. Find these functions at the [Advanced] menu.

Q spFinder			-	×
Advanced Function				
Firmware change		Network General Security		
Console				
Export setting values		IPv4		
Import setting values		Obtain an IP address automatically		
Reboot a product	6	Product IP address		
		Subnet mask · · ·		
		Gateway IP address		
		Obtain DNS server address automatically		
		DNS IP address		
		IPv6 Disable    Obtain an IP address automatically EUI MAC Address		
		O Use static IP address		
		Product IP address	1	
		Gateway IP address		
		Obtain DNS server address automatically		
		DNS IP address		
Search Results (1)		Save Status		
Search Results (1)		Save Status		

Figure 5-6 Export/Import Setting Values



## 5.5 Reboot a Product

This function is for rebooting a product.

Q s	Finder			– 🗆 X
고급	기능			
	펌웨어 변경		네트워크 일반 보안	
	콘솔			
	설정 값 내보내기		IPV4 ④ 자동으로 TD 주소 방기	
	설정 값 불러오기	P	○ 고정된 IP 주소 사용	
	제품 리부팅	0.166	제품 IP 주소 · · ·	
		-	서브넷 마스크 · · ·	
			게이트웨이 IP 주소 · · ·	
			☑ 자동으로 DNS 서버 주소 받기	
			DNS 서버 IP	
			IPv6       사용안함       ✓         ● 자동으로 IP 주소 받기       EUI       MAC 주소         고정된 IP 주소       /         제품 IP 주소       /         게이트웨이 IP 주소       /         자동으로 DNS 서버 주소 받기       DNS 서버 IP 주소	
검석	북 결과 (1)		저장 상태 보기	

Figure 5-7 Reboot a Product

## 5.6 Factory Reset

Performing the Factory Reset, you can restore all the settings to the default including the password. Follow the procedure below by checking the status of STS LED.

1	Press and immediately release the function button.						
	STS						
2	2. Press the function button and keep the state more than 5 seconds.						
	STS						
3	3. Once the RUN led is turned off, release the button within 2 seconds.						
	STS 2 seconds						
4. The factory reset is started when you release the button. After that, your							
product will reboot.							
	STS						



## 6 Technical Support and Warranty

## 6.1 Technical Support

If you have any question regarding operation of the product, visit Customer Support FAQ corner and the message board on Sollae Systems' web site or send us an email at the following address:

- E-mail: support@eztcp.com
- Q & A board: https://www.eztcp.com/en/support/qna.php

## 6.2 Warranty

#### 6.2.1 Free Repair Services

For product failures occurring within 2 years after purchase, Sollae Systems provides free repair services or exchange the product. However, if the product failure is due to user's fault, repair service fees will be charged or the product will be replaced at user's expense.

### 6.2.2 Charged Repair Services

For product failures occurring after the warranty period (2 years) or resulting from user's fault, repair service fees will be charged and the product will be replaced at user's expense.



## 7 Precaution and Exemption from Liability

## 7.1 Precaution

- Sollae Systems is not responsible for product failures occurring due to user's alternation of the product.
- Specifications of the product are subject to change without prior notice for performance improvement.
- Sollae Systems does not guarantee successful operation of the product if the product was used under conditions deviating from the product specifications.
- Reverse engineering of firmware and applications provided by Sollae Systems is prohibited.
- Use of firmware and applications provided by Sollae Systems for purposes other than those for which they were designed is prohibited.
- Do not use the product in an extremely cold or hot place or in a place where vibration is severe.
- Do not use the product in an environment in which humidity is high or a lot of oil exists.
- Do not use the product where there is caustic or combustible gas.
- Sollae Systems does not guarantee normal operation of the product under the conditions a lot of noise exists.
- Do not use the product for a purpose that requires exceptional quality and reliability relating to user's injuries or accidents aerospace, aviation, health care, nuclear power, transportation, and safety purposes.
- Sollae Systems is not responsible for any accident or damage occurring while using the product.



## 7.2 Exemption from Liability

### 7.2.1 English version

In no event shall Sollae Systems Co., Ltd. and its distributors be liable for any damages whatsoever (including, without limitation, damages for loss of profit, operating cost for commercial interruption, loss of information, or any other financial loss) from the use or inability to use the SMG-5620 even if Sollae Systems Co., Ltd. or its distributors have been informed of such damages.

The SMG-5620 is not designed and not authorized for use in military applications, in nuclear applications, in airport applications or for use in applications involving explosives, or in medical applications, or for use in security alarm, or for use in a fire alarm, or in applications involving elevators, or in embedded applications in vehicles such as but not limited to cars, planes, trucks, boats, aircraft, helicopters, etc.

In the same way, the SMG-5620 is not designed, or intended, or authorized to test, develop, or be built into applications where failure could create a dangerous situation that may result in financial losses, damage to property, personal injury, or the death of people or animals. If you use the SMG-5620 voluntarily or involuntarily for such unauthorized applications, you agree to subtract Sollae Systems Co., Ltd. and its distributors from all liability for any claim for compensation.

Sollae Systems Co., Ltd. and its distributors entire liability and your exclusive remedy shall be Sollae Systems Co., Ltd. and its distributors option for the return of the price paid for, or repair, or replacement of the SMG-5620.

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#### 7.2.2 French version

#### Documentation

La documentation du boîtier SMG-5620 est conçue avec la plus grande attention. Tous les efforts ont été mis en œuvre pour éviter les anomalies. Toutefois, nous ne pouvons garantir que cette documentation soit à 100% exempt de toute erreur. Les informations présentes dans cette documentation sont données à titre indicatif. Les caractéristiques techniques peuvent changer à tout moment sans aucun préavis dans le but d'améliorer la qualité et les possibilités des produits.

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Tous les boîtiers SMG-5620 sont testés avant expédition. Toute utilisation en dehors des spécifications et limites indiquées dans cette documentation ainsi que les court-circuit, les chocs, les utilisations non autorisées, pourront affecter la fiabilité, créer des dysfonctionnements et/ou la destruction du boîtier SMG-5620 sans que la responsabilité de Sollae Systems Co., Ltd. et de ses distributeurs ne puissent être mise en cause, ni que le boîtier SMG-5620 puisse être échangé au titre de la garantie.

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Le symbole de la poubelle barré présent sur le boîtier SMG-5620 indique que vous ne pouvez pas vous débarrasser de ce dernier de la même façon que vos déchets courants. Au contraire, vous êtes responsable de l'évacuation du boîtier SMG-5620 lorsqu'il arrive en fin de vie (ou qu'il est hors d'usage) et à cet effet, vous êtes tenu de le remettre à un point de collecte agréé pour le recyclage des équipements électriques et électroniques usagés. Le tri, l'évacuation et le recyclage séparés de vos équipements usagés permettent de préserver les ressources naturelles et de s'assurer que ces équipements sont recyclés dans le respect de la santé humaine et de l'environnement. Pour plus d'informations sur les lieux de collecte des équipements électroniques usagés, contacter votre mairie ou votre service local de traitement des déchets.



## SMG-5620 User Manual Ver. 1.2

## 8 Revision History

Date	Version	Description	
2023.11.29.	1.0	1. Initial release	Roy Lee
2023.12.28.	1.1	1. Corrects an error in the Table 2-1	Roy Lee
		2. Corrects an error in the Figure 4-6	
2024.02.29.	1.2	1. Adds the Isolation item in the Table 2-1	Roy Lee
		2. Corrects some errors	

